

Generator Service Advisor

- R15 000 – R28 000 CTC.
- Job Type: Permanent

Job Details

We are looking for a top quality, motivated individual to join our dynamic team and help us reach new heights. If you are driven by excellence and willing to work hard, we want you in our team!

Responsibilities will include (but are not limited to):

- Act as technical first line customer telephonic generator support
- Create schedule and plan optimal routing for technicians
- De brief technicians on work performed and process invoices
- Keep customers informed on the status of work
- Process warranty claims or work orders
- Schedule sub-contractor work and maintain sub-contractor relationships
- Prepare quotations for services and spare parts

Candidate Requirements

Requirements:

- Technical experience with generators is essential
- Good matric results
- Proficient in English (Afrikaans beneficial)
- Own transport to our offices in Business Park in Lanseria
- Good level computer literacy

Personal requirements:

- Be honest and trustworthy
- Good time management skills
- Have excellent people skills
- Be hardworking, goal driven and extremely accurate
- Ability to think on your feet
- Logical Reasoning
- Ability to prioritise and work under pressure
- Willing to go the extra mile with a smile!

This position reports to the Director.